

Letter of Commitment

WHAT WE PUT IN WRITING BEFORE YOU SEND A DEPOSIT

To our customer — you have your quote and your spec. Before you send a deposit, here is what we commit to in writing. Keep this letter.

Two ways we build. We come to your property in the Phoenix or Tucson metro and build your van there, or you bring your van to our shop in Nogales, Sonora, where live cameras let you watch your build any time, day or night. Same components, same standard, same warranty either way.

Your deposit goes into your build. It reserves your start date and pays for the components we order specifically for your van. Nothing else.

Your start date is your choice. We work from a calendar, not a waiting list. Some customers want us there right away, some want to wait until every component has landed. Both are fine. We agree on the date together, we put it in writing, and we hold it. If anything changes on our side, you hear it from us before the date, not after.

Once you approve the spec, we order and the build is underway.

While we build, you get photo updates without having to ask. We do not ask for money outside the schedule in your quote. If you want a change mid-build that affects cost, we quote it in writing and wait for your approval first.

When we finish, your components carry manufacturer warranties registered in your name, so they travel with the van. Our workmanship carries a two-year warranty with no mileage cap, and warranty service is mobile. We come to you.

What we need from you. If we build at your property, the space, power, and access we agreed on. If you come to Nogales, the crossing is yours to handle. Either way, your van present and mechanically sound on the start date, and a heads up if anything changes on your end. Insurance and registration stay in your name.

Our name is on this. Amigo Vans is a small, hands-on operation. You will know the person building your van, and you can reach me directly. If something needs fixing, tell me and we will make it right.

Juan Carlos Cuevas

FOUNDER, AMIGO VANS

Call or text: 520 658 3747

WhatsApp: 520 658 3747

Email: 4johncave@gmail.com